

Patient and Visitor Services Information

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WELCOME!

Dear Guest,

On behalf of our entire dedicated team of physicians and healthcare professionals, it is a privilege to welcome you to McPherson Hospital. Our focus while you are with us is singular; it is you.

We realize you have many healthcare options and we appreciate your choice of McPherson Hospital. Our hospital's motto is "We're All About You... Your Family... Our Community." We understand clearly these are not just idle words, but reflect a culture that exists within these walls. We truly are all about you and want to take care of you and your healthcare needs in a manner that exceeds your previous healthcare expectations and experiences.

This booklet will introduce you to a variety of services we are able to provide to you and hopefully answer many of the questions you may have during your visit to our hospital. It is our sincere hope you will take a few moments to familiarize yourself with its contents and use it as a resource in order for us to better serve you.

Our commitment of continually improving our organization requires that we listen to those who have had encounters with our hospital. With your help, we are able to better determine the areas that are functioning properly and identify those individuals in our organization who are providing a higher level of healthcare delivery. We welcome valuable information and insight from you on how to improve our services in order to make McPherson the very best hospital possible.

We would love to hear from you and have included a comment card to make that sharing of information easier. So whether you are with us now or have recently been discharged, please let us know how your overall experience was so we can continually be improving and recognizing our outstanding staff.

About McPherson Hospital

Health facilities for McPherson first became a reality in 1898 when Dr. John Crawford Hall established a sanitarium in a nine-room house at 700 South Maple Street. Also in that year, he developed a nurse training program, which existed at the McPherson County Hospital until 1934.

In 1908 Dr. Hall closed his first hospital and in September of 1909, a stone brick building on South Main Street was erected through efforts of Dr. Hall and a stock company under a board of directors.

As early as 1916 it became apparent that a newer, larger hospital was needed to serve the expanding community, and during that year plans were drawn for a new hospital. Through a subsequent bond issue, a new facility was opened in 1921 as McPherson County Hospital.

The structure served the community citizens until 1956, when another bond issue in the amount of \$400,000 was granted for modernization and updating of the facility. The hospital expanded in 1963 with the addition of a 52 bed geriatric wing at a cost of \$412,000. In 1969 the present McPherson Hospital was erected at a cost of \$2.2 million and opened in 1972 as one of the most modern hospitals in this area.

On Monday, January 8, 1973, the hospital was sold by the McPherson County Board of County Commissioners to McPherson Hospital, Inc. for \$1. On Monday, April 9, 1973, the County Commissioners presented the hospital deed to the McPherson Hospital, Inc. Board of Directors. The most recent renovations were completed in 2003 with the addition of a new Emergency Department, garage facilities for EMS, Ambulatory Surgery Center, Radiology Department and main lobby canopy entrance.

Regardless of the changes in the physical appearance and medical capabilities, the continuing mission of McPherson Hospital will remain the same – to meet our community's needs by providing superior healthcare and exceptional service for each person, every time.

Patient Services

ADMISSIONS/BUSINESS OFFICE PROCEDURES

McPherson Hospital Admissions Department handles all inpatient/outpatient registrations and dismissals. The best way to ensure proper billing to insurance companies is to have accurate patient information and insurance cards ready at the time of registration. During registration, several questions will be asked to verify your current contact information as well as current insurance information. This is to expedite the billing process.

Your physician or the physician in the Emergency Department (ED) initiates admissions. The Admitting Office is located near the main entrance. Upon arrival, a hospital admissions representative will help you with the necessary completion of forms. No one is denied access to treatment at McPherson Hospital, Inc. because of sex, race, color, creed, national origin, veteran status, disability or the source of payment for care. Every effort is made to assist our patients in effective communication regardless of any language barrier. After-hour admissions and ED admissions are located adjacent to the emergency entrance.

McPherson Hospital Business Office handles filing of all claims to the insurance company and posting payment to the proper accounts. As a courtesy to all of our patients, McPherson Hospital will bill your supplemental insurance if accurate information is provided at the time of admission. If the information is not available during registration, phone the business office during normal business hours, Monday through Friday 8:00 a.m. to 4:30 p.m. with the information and we will forward it to the appropriate insurance company.

You will receive a summary bill of the services provided. If X-ray or lab work procedures are done, you will receive a separate bill from the radiologist or pathologist. You will also receive a separate bill from the physician(s) for his/her professional services.

Medicaid/Healthwave customers need to bring the patient's insurance card for that particular month. This enables the billing office to submit claims directly to the State of Kansas for payment of services rendered.

FINANCIAL ASSISTANCE IS AVAILABLE

If you do not have health insurance or are concerned that you may not be able to pay in full for your care, we may be able to help. McPherson Hospital, Inc. provides financial assistance to responsible parties based on income level, assets, and needs. In addition, we may be able to help you identify other available resources or work with you to arrange a manageable payment plan. Unpaid bills may ultimately be turned over to a collection agency, which could affect your credit status. For more information, please contact Suzanne at 620-241-2250 extension 197. We will treat your questions with confidentiality and courtesy. Thank you for choosing McPherson Hospital, Inc.

Food Services

CAFETERIA/VENDING MACHINES

The cafeteria, located on the lower level, is open daily for visitors. On weekdays, breakfast is served in the cafeteria from 7:30 a.m. to 9:30 a.m. Lunch is served from 11:30 a.m. to 1:00 p.m. Sandwiches, salads, and desserts are available until 5:00 p.m. Weekend hours for brunch are 10:00 a.m. to 2:00 p.m.

Meal trays for guests are available at a reasonable cost. Please notify your nurse to order a visitor tray by 7:30 a.m. for breakfast, 11:30 a.m. for lunch, and 3:00 p.m. for dinner. Meals ordered by guests in acute care will be delivered with patient meals. Please pay for your meal at the time of delivery with exact change. The staff member delivering the meal will not have change.

Vending machines are located in the annex lower level Physical and Occupational commons area, the Emergency Department waiting area, the ASC/Radiology hallway commons area, the OB waiting area, and the 3rd floor Medical Surgical area. Complimentary coffee is available in each department upon request.

FOOD SERVICES

The Food Services Department prepares all meals at McPherson Hospital with patient meal service beginning at approximately 7:30 a.m. for breakfast, noon for lunch, and 5:30 p.m. for supper. If someone other than our Food Services Department is providing you with food or beverage, please notify your nurse prior to consumption to make sure that it follows your medical plan of care. A Registered Dietitian is available to provide nutrition education while a patient is hospitalized or as an outpatient.

Hospital Services

ATM

An automated teller machine is located in the ER waiting area.

CELL PHONE USAGE

The use of cell phones is prohibited in the hospital. Thank you for your cooperation.

TELEPHONE USAGE

During your stay at McPherson Hospital you will be provided a phone for use in our local calling area. Please dial a "9" before the number to be connected to an outside line. Long distance calls can be made by using a calling card or by calling the party collect. Ask your nurse for assistance if needed.

TV SELECTIONS

Please see the listing of channels provided in your room or ask your nurse for assistance.

CHAPEL

The Chapel is located across from the Business Office. This room is available for prayer, meditation and personal reflection.

CLERGY/CHAPLAIN SERVICES

A volunteer chaplain is available upon request. Please let the nursing staff know if you need a minister for spiritual support.

HOSPITAL GIFT SHOP

The Auxiliary/Volunteer Gift Shop, located in the main lobby near the front entrance, contains a wide variety of gift items. The gift shop is generally open from 9:00 a.m. to 5:00 p.m., Monday through Friday. All proceeds benefit McPherson Hospital Auxiliary special projects.

HOUSEKEEPING

The housekeeping staff will clean your room daily. If you should determine a need for housekeeping, please notify your nurse for help in contacting housekeeping services.

NOTARY SERVICES

Notary services are available to patients Monday through Friday, 8:00 a.m. to 5:00 p.m. Please notify your nurse to access these services.

NURSE CALL LIGHT

To activate the nurse call light please press the pink button located on the lower end of the bedrail or a handheld call light will be provided. The nurse or nurse assistant will answer in person.

REST ROOMS

Rest rooms for visitors are located adjacent to the admissions, lab hallway, 2nd floor entry area, ED treatment area, and the 3rd floor waiting room area.

VOLUNTEER SERVICES

The McPherson Hospital volunteers provide services for many areas of our health center and are valuable members of our team. You may see them in the gift shop and various other departments. If you would like to join a respected and valued profession and touch others' lives, please call the Director of Volunteer Services at ext. 255.

WAITING AREAS

Waiting areas are located in the main lobby, ICU entry area on 3rd floor, OB entrance on 2nd floor, ED lobby area and surgery waiting.

LODGING

There are several lodging accommodations in and around McPherson. Telephone books are provided for your use in each patient room, or if you need special assistance, please contact the nursing staff.

Patient Responsibilities

PATIENT RESPONSIBILITIES

The care a patient receives depends partially on each patient. Therefore, in addition to these rights, a patient has certain responsibilities as well. These responsibilities are being presented to you the patient in the spirit of mutual trust and respect.

1. The patient has the responsibility to provide accurate and complete information concerning his/her present complaint, past illnesses and hospitalizations and other matters relating to his/her health.
2. The patient is responsible for making it known whether he/she clearly comprehends the course of his/her medical treatment and what is expected of him/her.
3. The patient is responsible for following the treatment plan established by his/her physician including the instructions of nurses and other health professionals as they carry out the physician's orders.
4. The patient is responsible for keeping appointments and for notifying the hospital or physician when he/she is unable to do so.
5. The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her physician's orders.
6. The patient is responsible for assuring that the financial obligations of his/her hospital care are fulfilled as promptly as possible.
7. The patient is responsible for following hospital policies and procedures.
8. The patient is responsible for being considerate of the rights of the other patients and hospital personnel.
9. The patient is responsible for being respectful of his/ her personal property and that of other persons in the hospital.

ADVANCE DIRECTIVES

Advance directives are documents that state a patient's choice about treatment including decisions like refusing treatment, being placed on life-support, and stopping treatment at a point the patient chooses. It also includes requesting life-sustaining treatment if that is wanted. A living will and a durable power of attorney for healthcare are examples. Through advance directives, patients can make legally valid decisions about their medical treatment.

THE PATIENT SELF-DETERMINATION ACT

The Patient Self-Determination Act is a federal law that requires hospitals to "provide written information" to adult inpatients concerning "an individual's right under state law to make decisions concerning medical care, including the right to accept or refuse medical or surgical treatment and the right to formulate advance directives."

KANSAS STATUTES

Kansas statutes recognize both a living will and a durable power of attorney for healthcare.

Visitor Information

If you need assistance, please ask at the Main Lobby Admissions or the Emergency Room Admissions Desks. We also have volunteers to assist you at the Main Lobby, Surgery Hostess and Emergency Department Information Desks.

Family and friends brighten your day and can help speed your recovery. During your hospitalization at McPherson Hospital, our goal is to provide an environment that promotes healing and provides a positive experience for you and your visitors.

In order to accommodate the varied needs of our patients, the following guidelines should be explained to your visitors upon their arrival. Visitors may be asked to leave the room when treatments and care are given at the nurses' discretion.

1. Visiting hours are unlimited daily with the exception of those patients located in the Intensive Care Unit or the OB Department. Special visiting hours are maintained on these units. For the patient's welfare, the hospital requests that the patient receive only two visitors at a time. This is especially important for patients in semi-private rooms. Should you wish not to be disturbed during your stay, please notify your nurse(s). They will arrange to hold your telephone calls and notify visitors. Visitors may be asked to leave the room during treatments and procedures required for your patient care.
2. For the rest and welfare of all of our patients, we request the television to be kept at a low volume. We encourage family visits; however, children should be accompanied and supervised by an adult. Children under 6 year of age are not allowed in the patient rooms according to the Kansas Department of Health.
3. To allow our environmental services personnel to keep the patient's room as sanitary as possible, visitors may be requested to leave the room so that it can be cleaned. We realize this may be an inconvenience. We suggest that visitors enjoy our cafeteria or a tour of our grounds during this time.
4. To benefit all patients, visitors and personnel, all visitors are responsible for conducting themselves in a polite and courteous manner. Any visitors who exhibit threatening behavior, or use abusive or profane language will be requested to leave the facility.
5. Please check with the nurse(s) before bringing food to patients.

INFECTION CONTROL

Infection control is an on-going concern of all hospital employees. It is essential that visitors help prevent cross contamination between patients by washing their hands after visiting each patient. If you are ill please do not visit patients.

ISOLATION

Patients who have an infection or who might be susceptible to an infection may be placed in isolation. This is posted on the entrance door to the patient's room. This protects the patient, family, friends and hospital personnel. When a patient is in isolation, all visitors should seek assistance and instructions from the nursing staff before entering an isolation room.

Who Are My Caregivers?

WHO ARE MY CAREGIVERS?

Your healthcare teams all wear badges and should introduce themselves. They include the following members:

RESPIRATORY CARE SERVICES

If ordered by your physician, a Respiratory Therapist may come into your room to administer treatments or procedures.

CASE MANAGEMENT/SOCIAL SERVICES

Social Services, discharge planning, and utilization review are some of the services provided by our Utilization Review/Discharge Planner.

DIETARY SERVICES

The dietary staff provides meals to the patient floors. If an evaluation or assessment of your diet is required, a Registered Dietitian may visit with you and make recommendations.

LABORATORY

Lab personnel will draw blood for tests ordered by your doctor. Most blood draws will be done early in the morning so that the results are ready when the doctors make rounds.

MEDICAL IMAGING/RADIOLOGY

If X-rays, ultrasounds or other scans are ordered, the medical imaging team will care for you during your visit or after hospitalization.

PHYSICIAN ASSISTANTS & NURSE PRACTITIONERS

Mid-level practitioners such as Physician Assistants and Nurse Practitioners are healthcare professionals licensed to practice medicine with physician supervision. As part of their comprehensive responsibilities, PAs and ARNPs aid physicians in caring for hospitalized patients, conduct physical exams, diagnose and treat illnesses, order and interpret tests, counsel on preventive healthcare, assist in surgery, and write prescriptions.

NURSES

Nursing care is provided by Registered Nurses (RNs), Licensed Practical Nurses (LPNs), and unlicensed assisting personnel (Nursing Assistants). Every patient's care is planned and supervised by a registered nurse. You may also receive care from an Emergency Medical Technician (EMT) or an Emergency Medical Technician Paramedic (EMTP).

PHARMACY

The hospital pharmacy serves the patients through convenient and competent service for medications. A pharmacist is on duty to answer questions.

PHYSICAL, OCUPATIONAL, AND SPEECH THERAPY

The doctor, as part of your rehabilitation, may order therapy sessions.

PHYSICIANS

Your doctor is in charge during your hospitalization. He/She directs your care and orders your examinations, medications, treatments, tests, and diet. Your doctor (or doctor's partner) will see you in the hospital every day.

Safety Guidelines • Smoking Policy

SAFETY GUIDELINES

Your safety and comfort are of primary concern to us. We appreciate your cooperation in following our safety guidelines as outlined below:

1. Bed rails are raised for your safety. Please call your nurse if you need assistance.
2. Please use the nursing call button to call the nursing station rather than sending someone to the station. Please wear shoes or slippers when out of bed.
3. If you are bringing patient-owned equipment such as walkers into the hospital for your use, please notify your nurse.
4. All patient-owned equipment such as hair dryers, fans, etc, must be inspected by maintenance before use.
5. Please do not lean on your bedside table, it may give way and cause you to fall.
6. Please call for assistance when getting in or out of a chair or wheelchair.
7. All medications prescribed by your physician during your hospital stay will be provided by the hospital pharmacy, unless specified differently by your physician. If you have brought your own medications, please

give them to your nurse upon admission or arrange to send them home with a family member after being reviewed by the nurse.

8. If you see an unsafe situation please alert your nurse.
9. If you are unsure whether someone is a hospital employee, do not be afraid to ask for identification. McPherson Hospital employees are required to wear picture I.D. badges.
10. If you use any type of prosthetic device (for example, dentures or hearing aids), please notify your nurse.
11. Do not be disturbed if you hear an alarm. For your safety, we often check our fire alarm system and staff preparedness. We ask that you and your visitors remain in your room during these drills. If it becomes necessary to relocate patients, our staff will inform and help you. Do not use the elevators during a fire drill.

SMOKING POLICY

McPherson Hospital is a healthcare provider to the citizens of McPherson and neighboring areas. As such, our mission is to give the best care possible to persons in need in an environment that promotes good health to patients, visitors and employees. It is altogether appropriate to that mission, then, that McPherson Hospital is a SMOKE-FREE CAMPUS! The following policy rules shall be strictly observed:

1. Smoking WILL NOT BE ALLOWED at any location within the facility, including patient rooms, waiting areas, meeting rooms, ambulance garage or other locations.
2. Visitors WILL NOT be allowed to smoke outside of the facility on hospital grounds. This includes personal vehicles.

Please speak to your physician in regard to alternative measures, or ask your nurse for further information. (Smoking cessation information is available upon request.)

Patient Password for communicating medical information

In order for medical information to be shared with friends and family members, a password system has been implemented to ensure patient privacy. The following procedure will allow for this communication to take place.

1. All information regarding our patients at McPherson Hospital is confidential and must be treated in strict confidence by all of our employees.
2. HIPAA has eliminated the ability of our employees to discuss matters regarding the patients. Due to this law, we are asking the patients to provide us with a password that they will share with the individuals who may be told about their medical condition. For example: The patient's password is sunshine. The patient shares that password with their spouse, aunt, uncle, and neighbor. By sharing that password, the nurse may then tell them that the patient had a good night sleeping, did not have any pain, and was feeling pretty good today. Without the password, only the patient's general condition may be shared, with words such as stable or fair.
3. If you wish to utilize this service, your nurse should give you the opportunity to complete the necessary form upon arrival on your floor.

Going Home

RELEASE OF INFORMATION

The McPherson Hospital Health Information Management Department (HIM) handles all requests for medical records. Written authorization by the patient or legal representative will be required for release of records. There may be a nominal charge for copies depending on the situation. Any assessed charges follow a fee schedule established by the State of Kansas. Questions regarding release of information can be directed to the Health Information Management Department, Monday through Friday, 8:00 a.m. through 4:30 p.m.

DISCHARGE PLANNING

Our discharge planner can provide you with information about home healthcare, medical equipment, skilled nursing facilities, transportation, Meals on Wheels and other community resources. Assistance with questions

regarding Medicare, Medicaid, Social Security, State Disability and Worker's Compensation can also be provided. There are many community resources which are available to assist you following discharge from the hospital. If you have questions about which resources are available, ask for the Discharge Planner.

DISMISSAL

A Discharge Planner is available Monday through Friday to help arrange home health services, medical equipment, transportation, and nursing home placement. If you need help in this area, please call ext. 209. Upon discharge, a nurse will review any special instructions from your physician and document this on a discharge form so that you will be dismissed with a copy. The nursing staff will assist you to your vehicle. If financial assistance is needed, the nursing staff will notify the Business Office to assist you in completing any unfinished forms or in making arrangements for payment.

SERVICES AVAILABLE AT MCPHERSON HOSPITAL

CARDIAC REHABILITATION

The long-term benefits of aerobic fitness training and lifestyle changes, which reduce coronary risk factors, are well established. Benefits include:

- ♥ Reduced risk of sudden death and heart attack
- ♥ Improved stamina/endurance
- ♥ Improved tolerance for daily activity
- ♥ Improved blood lipids
- ♥ Lower blood pressure
- ♥ Faster return to work
- ♥ Improved self confidence and emotional well being. Individuals who are recovering from a heart attack, cardiac surgery or angioplasty, diagnosed with stable angina or coronary artery disease, are all good candidates for this service. Please consult your physician or your nurse for more details.

RESPIRATORY CARE SERVICES

Our Respiratory Care Services Department has certified and registered therapists who treat patients with conditions of the respiratory (lung) system. The staff is skilled in many services including brain wave studies (EEG's), pulmonary (lung) function studies, and nerve conduction studies. McPherson Hospital therapists work with patients who suffer from respiratory or pulmonary diseases such as asthma and emphysema to provide diagnosis and education. Treatment and teaching are part of our goal to help patients and families learn to cope with and manage chronic illness.

CHILDBIRTH EDUCATION CLASSES

At McPherson Hospital, we believe that learning about parenting and the birth process helps you assume your role as a parent with greater ease, comfort and joy. That is why we offer one of the most comprehensive programs in childbirth and newborn care in the area. Our classes are taught by experienced nurses who will help guide you through the physical and emotional experiences that await you. Some of the topics covered include: the phases of labor and delivery, various pain control options including medications and epidural anesthesia, CPR for infants, car seat safety, tour of the birthing unit, and breathing and relaxation techniques. McPherson Hospital's childbirth education class is lead by registered OB delivery nurses. You will have the benefit of their many years of combined experience and the comfort of having these same nurses care for you and your new baby during your stay at McPherson Hospital. If you have questions, please feel free to call the labor and delivery unit at extension 236.

CONSULTING/VISITING PHYSICIANS

McPherson Hospital Specialty Physician Clinic is located on the second floor of the main hospital. A variety of specialists offer a wide range of clinical and surgical services. Appointments can be made with these specialists by referral from your family physician.

Specialties include:

Cardiology
Dermatology
Ear, Nose & Throat
Gynecology
Nephrology
Neurology
Oncology
Orthopaedics
Pulmonology
Urology

CORPORATE HEALTH SERVICES

The Corporate Health Services Department at McPherson Hospital was opened in September of 2005. It was created to accommodate the needs of our local businesses and manufacturing plants. The Corporate Health Services Department is staffed by a supervising physician and three case managers. Our services include:

Ancillary services (lab, radiology, respiratory, physical therapy, audiology, dietary)
Breath alcohol testing (DOT and Non-DOT)
DOT physicals
Flow volume loop testing and respirator certification
Follow up visits for worker's compensation injuries
Health screenings
Level I or Level II physicals
On-site services for vaccine/flu injections
Urine drug testing (DOT and Non-DOT)
Worker's compensation specialized services

References are available upon request.

Corporate Health Hours:

Monday through Friday, 8:00 a.m. – 4:30 p.m.

Extension 462

Located in the South Annex

HESS FITNESS CENTER

The Hess Fitness Center was made possible through a donation provided by the late George and Evaline Hess in 1981. Their generosity gave the community of McPherson and the surrounding area an affordable place to exercise and gain valuable fitness knowledge.

The fitness center provides a variety of cardiovascular and weight training equipment in an atmosphere that encourages interaction and exercise enjoyment.

LABORATORY

The McPherson Hospital laboratory is proud of its high quality laboratory medicine. Our caring professionals are a link between technology and your good health. Their activities include the analysis of body fluids and cells, blood typing, microorganism screening, blood cell counts, and chemical analysis.

MEALS ON WHEELS

The Meals on Wheels program delivers nutritious meals to people who have difficulty preparing their own meals at home. Volunteers deliver noon meals seven days a week including holidays.

McPherson Hospital prepares the meals under the direction of a Dietary Manager and a Registered Dietitian. Regular and special diets are available. The menus include a large variety of meats, starches, vegetables, salads, desserts and breads.

The fee for this service is determined on a sliding scale according to client income.

PHARMACY

All medications prescribed by your physician during your hospital stay are distributed by the pharmacy unless specified differently by your physician. If you have brought your own medications, please give them to your nurse upon admission or arrange to send them home with a family member. A pharmacist is on duty to answer questions.

RADIOLOGY

The Radiology Department offers nuclear medicine diagnostic services, mammography, CT scan, magnetic resonance imaging (MRI), ultrasound, including echocardiograms of the heart, electrocardiograms (EKG), bone densitometry, and routine x-ray services. All services are available 24 hours a day, seven days a week. We also perform chemical studies for those who cannot tolerate traditional treadmill stress testing. This high tech option gives patients special medication to simulate stress conditions in the body, and nuclear medicine X-rays are then taken. Your healthcare provider schedules all appointments.

REHABILITATION SERVICES

The Rehabilitation Department through collaboration with RehabVisions offers services including physical therapy, aquatic therapy, Central Kansas Speech Services, occupation therapy and sports medicine. The staff is knowledgeable in the most up-to-date evaluation and treatment techniques and provides prompt, quality care to our clients. The Rehab Department serves all ages and can help with:

- Arthritis
- Athletic injuries
- Back and neck pain
- Hand rehabilitation
- Individualized fitness programs
- Joint replacement
- Orthopaedic problems
- Pediatrics
- Pediatric developmental delays
- Speech/language dysfunction
- Stroke
- Women's health
- Incontinence
- Lymphedema massage and wrapping
- Post mastectomy
- Pre/post natal
- Wound care

The Rehabilitation Department is located on West 2nd Street and the entrance is on the south side of McPherson Hospital. For more information or an appointment, call during normal hours of operation, Monday through Friday from 7:00 a.m. to 5:00 p.m.

SUPPORT GROUPS

Contact our discharge planner at 241-2251, ext. 209 for additional information or call the Chamber of Commerce at 241-3303.

SURGICAL SERVICES

A wide variety of Inpatient and Outpatient surgical services are available at McPherson Hospital. These include general surgery, podiatry, obstetrics, gynecology, ENT, orthopaedics and ophthalmology. Please talk to your doctor or see our website at www.mcphersonMcPherson.org for a complete listing.

UTILIZATION REVIEW AND DISCHARGE PLANNING

A Utilization Review Coordinator is available to answer questions regarding Medicare, Medicaid, and insurance. A registered nurse is available to provide various services to the patient and the family depending on their needs. We provide the patient and family with information regarding discharge planning, advanced directives, financial assistance and community resources. We are able to determine the appropriate services that will be needed prior to discharge. We also offer emotional support to the patient and family who are encountering a traumatic situation. An RN is available Monday through Friday.